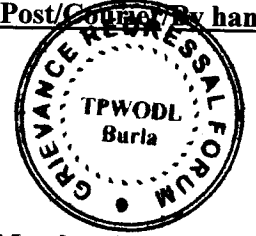


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



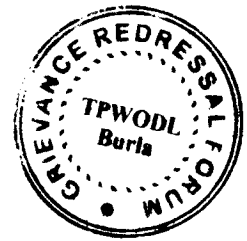
Ref: GRF/Burla/Div/DED/ (Final Order)/ 1932⁽⁴⁾

Date: 24.09.2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/565/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Jilu Sahu C/o-Bijay Ku. Sahu At-Pravasuni, Po-Tileibani, Dist- Deogarh-768119		4141-1501-0334	9776522833
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

President



Place of Camp: ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

Appeared

For the Complainant- Jilu Kisan

For the Respondent - SDO(Elect.), Deogarh, TPWODL.

GRF Case No- BRL/565/2024

(1) Jilu Kisan

C/o-Bijay Ku. Kisan

At-Pravasuni,

Po-Tileibani,

Dist- Deogarh-768119

Consumer No.- 4141-1501-0334

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)

Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President

President

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Jilu Kisan, At-Pravasuni, Po-Tileibani, Dist- Deogarh-768119.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

565/2024

Received

Complaint No. 31 No..... Consumer No. 4141-1501-0334
Dt.....
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Jitu Sahu
40-Bijay K. Sahu

Mob. - 9776522833

At - Pravasuni, PO - Tekibani
Dist - Deogarh - 768119

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ସୋର ~~ସୋର~~ ହାଉସ୍ ଦେଇ ନିଜ ଉପର ବିଭାଗ ଯୋଗ
66ଏ ସୁଧା ଅଫିସ୍ ପ୍ରତିନିଧି ସ୍ୱା. ପଠାଯାଇଥିବା ଯୋଗ
ଫିଲ୍ଡ୍ ସମ୍ପର୍କ କରାଯାଇ ବାକି ଉପର ବିଭାଗ ଯୋଗ
ସମ୍ପର୍କ କରାଯାଇ ।

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Parasuni
Date: - 28.8.24

* Please add additional sheets if necessary

Jitu Sahu
Signature of the Applicant
(Son of Bijay K. Sahu)